

## Maintaining My Young Explorer

### HOW DO I SWITCH ON MY YOUNG EXPLORER?

- 1 Press the large white button on your CPU (Central Processing Unit) tower, which is located inside the Little Tikes Chassis.
- 2 The CPU, monitor, and speakers will turn on. The KidDesk window will automatically start up on your computer.



### HOW DO I KEEP MY YOUNG EXPLORER IN THE BEST CONDITION?

- 1 Cover your Young Explorer. Dust is harmful to the computer!
- 2 Keep your Young Explorer away from heaters. Heat can damage parts inside the CPU!
- 3 Keep magnets away from your Young Explorer. Magnets can erase information on the hard drive!
- 4 Keep water, glue, paint, etc... away from your Young Explorer.
- 5 When moving your Young Explorer, please be EXTRA careful. Parts within the CPU can become dislodged, causing your YE to malfunction.

### HOW DO I PROPERLY SHUT DOWN MY YOUNG EXPLORER?



- 1 Exit all programs.
- 2 Click the "Start" button located in the lower left corner of your desktop.
- 3 Highlight and select "Shut Down."
- 4 Select "Shut Down."
- 5 Click "Okay."
- 6 Your computer will automatically turn off.
- 7 You may now unplug your Young Explorer.

## Troubleshooting My Young Explorer

### I RAN ONE OF THE PROGRAMS AND THE COMPUTER FROZE.

- 1 Attempt to end the program by simultaneously pressing the "Ctrl.," "Alt.," and "Delete" keys. Do this one time only!

- 2 A dialog box will appear that says “Close Program.”
- 3 Highlight the appropriate program (i.e.: KidDesk Family Edition, Bailey’s Book House, etc.)
- 4 Click on “End Task.”
- 5 If your computer is still frozen after you have attempted to “End Task,” you must restart the computer using the “Ctrl., Alt., Delete” function. To do this you will simultaneously press those keys two times. The computer should automatically shut down and restart.
- 6 If all else fails, shut off the computer by holding in the on/off button on the CPU. Restart the computer and allow it to reboot. It will automatically scan the hard drive for any problems.

**THE MONITOR (AND/OR KEYBOARD, MOUSE, SPEAKERS) DOES NOT WORK.**

- 1 Open the backside of the Little Tikes computer chassis.
- 2 Check that all of the wires on the CPU are connected and pushed in completely.
- 3 Check that all of the power cords are connected and pushed in completely.
- 4 If these devices still do not work, contact the IBM Hotline. Their contact information is located on the inside of the Little Tikes chassis door.

**THE VOLUME IS TOO LOUD OR TOO LOW.**

- 1 Click once on the megaphone icon on the bottom right-hand corner of the adult desktop.
- 2 Increase or decrease the volume by moving the lever on the volume control.
- 3 To do this, move the pointer over the lever and hold down the left mouse button.
- 4 Release the mouse button to hear a sample of the volume level.

**Available Technology Resources**

Effective use of a computer always requires technical assistance. This does not mean that your computer is likely to break down, but it is important to be proactive in the maintenance of your computer.

- ♦ **Hands On Network** – <http://www.handsonnetwork.org/>  
A non-profit umbrella organization that provides services and volunteers to non-profit organizations and schools. There are over 30 Hands On Network organizations throughout the United States. The Hands On Network “National Technology Initiative” Program provides technology support to community non-profits and schools in need of assistance. To search for a Hands On Network affiliate in your area, check their web site (see above) or contact them directly at 404-875-7334.



- ◆ **Local universities and colleges** – Many local universities and colleges have technology departments with students who may be interested in gaining experience through volunteering at non-profit organizations. Contact the computer science departments at these universities or colleges to discuss possible programs that are available or can be created.
- ◆ **Voluntech.org** – <http://www.voluntech.org/>  
A non-profit organization that links technical volunteers with non-profit organizations in need of technology assistance. While Voluntech serves only organizations in the New York area, you may contact them to find an organization that provides similar services in your community. Check their web site (see above) or contact them directly at 212-512-7666 to register an organization.
- ◆ **Local computer stores** – Contact local computer stores for possible volunteer services that they provide or low cost technical assistance that they may have.
- ◆ **Local public libraries** – Most public libraries have computers with Internet access available to individuals in the community. Many public libraries also offer computer classes free of charge. Contact your nearest public library for more information.



**Note:** For those conducting training sessions outside of the United States, you will need to contact your local Community Relations Manager for local technology resources.