

PACER Center xav kom cov niam txiv mus sim daws koj cov kev txhawj xeeb txog cov kev pab kev kawm ntawv rau koj tus me nyuam nrog tus tuav kev kawm ntawv tus kheej rau koj tus me nyuam (IEP manager) thiab/los yog koog tsev kawm ntawv tus saib xyuas kev kawm ntawv tshwj xeeb (Director of special education).

Hu tus xov tooj **952.838.9000** los yog email rau **PACER@PACER.org** mus nrog PACER ib tug thoob tswv yim tham txog koj cov kev txhawj xeeb los yog lus nug txog cov tswv yim txuas tau lus meej pem nrog tsev kawm ntawv thiab cov kev kho lus koj muaj cai tau.

Xav paub txog lwm cov kev kho lus nypb hauv xeev Minnesota, mus saib daim ntawv hais txog xeev **Minnesota cov kev kho lus: Cov kev sib tham hauv kev kawm ntawv tshwj xeeb uas yog cov niam txiv thiab koog tsev kawm ntawv los sib tham daws cov kev tsis sib pom zoo.**

Koj tseem muaj cuab kav hu tau rau xeev Minnesota fab kev kawm ntawv (MDE) pab neeg muaj kev pab thiab qog qhia tus xov tooj **651.582.8689** los yog email rau **mde.assistance-compliance@state.mn.us**.

MDE muab tau cov kev pab ntxiv rau cov niam txiv los txhawb **kev daws kev tsis sib haum hauv kev kawm ntawv tshwj xeeb.**

*Mus nrhiav tau cov kev pab thiab cov qauv ntawv hais kom muaj kev sib kho teev muaj nyob ntawm daim ntawv no ntawm PACER qhov wbsite **[PACER.org/learning-center/dispute-resolution/duel-process-options](https://www.pacer.org/learning-center/dispute-resolution/duel-process-options)**

Koom haum PACER txaus siab los ua xeev Minneosta qhov chaw cob qhia thiab muab xov rau niam txiv

PACER Center muab tej xov, kev tham qhia, ntaub ntawv, thiab cov kev pab rau tsev neeg ntawm cov me nyuam thiab cov hluas muaj qhov tsis taus kom muaj cov tsham thawj kawm ntawv thiab txhawb kom sawv daws muaj lub neej zoo txij xyoo 1978 los.



PACER Center, Inc.
8161 Normandale Blvd.
Minneapolis, MN 55437-1044
Tus xov tooj hais ua lus yog **952.838.9000**
Tus xov tooj ntaus ua ntawv hais yog
952.838.0190
Tus xov tooj hu tau dawb hauv xeev
Minnesota yog **800.537.2237**
Tus E-mail yog **PACER@PACER.org**

FB.com/PACERCenter
Instagram.com/PACERCenter
Twitter.com/PACERCenter

Pacer tau nyiaj los ntawm Xeev Minnesota fab kev kawm ntawv los pab ua phau me ntawv no

XEEV MINNESOTA COV KEV KHO LUS COV NYOM

(Minnesota Dispute Resolution Options – Hmong Version)

Cov kev qog qhia muaj rau cov niam txiv ntawm cov me nyuam muaj qhov tsis taus

Complaint processes available to parents of students with disabilities



PACER CENTER 
COV MUAJ YEEJ RAU COV ME NYUAM MUAJ QHOV TSIS TAUS®

952.838.9000 | PACER@PACER.org | PACER.org

Xeev Minnesota cov kev kho lus cov nyom

Daim phiaj qhia cov kev qog qhia muaj rau cov niam txiv ntawm cov me nyuam muaj qhov tsis taus

Hom kev qog qhia	Kev qog qhia hauv kev kawm ntawv tshwj xeeb	Kev qog qhia kom muaj kev kho ob tog lus/ Kev hnov ob tog lus	Kev qog qhia txog qhov saib tsis taus
Vim li cas thiaj hais kom muaj	Yog koj txhawj tias koog tsev kawm ntawv tsis ua los yog tsis lis raws tseem fwm thiab xeev cov cai kawm ntawv tshwj xeeb, cov cai tuav, los yog cov cai tswj	Yog koj muaj ib qho sib cam nrog tsev kawm ntawv txog kev txheeb xyuas, kev ntsuam xyuas, qhov chaw tso kawm, los yog tshooj cai ntawm txoj kev kawm ntawv dawb raws li kawm tau rau koj tus me nyuam. Yog koj qhov sib cam no hais txog txoj kev txheeb xyuas seb puas yog koj tus me nyuam qhov tsis taus ua rau nws coj li ntawd los tsis yog los yog kev txiav txim siab txog kev cob qhia uas cuam tshuas rau koj tus me nyuam qhov chaw kawm, koj muaj cuab kav hais kom muaj kev kho ob tog lus kom sai li sai tau.	Yog koj muaj kev txawj xeeb txog qhov koj tus me nyuam tau raug lwm tus saib tsis taus los ntawm qhov nws poob rau pab pawg uas xeev thiab tsoom fwm cov cai tiv thaiv. Piv txwv li pab pawg muaj caj ces, pawg neeg, kev ntseeg, pawg neeg ntawm lub teb chaws, poj niam los yog txiv neej, kev muaj cuab yim neej, qhov tsis taus, muaj qhov tau kev pab los ntawm tseem fwm, tus neeg raws caj ces, thiab hnuv nyoog.
Yuav hais kom muaj li cas	Sau daim ntawv “qog qhia kev kawm ntawv tshwj xeeb” kom tiav thiab xa daim ntawv no mus rau xeev Minnesota fab kev kawm ntawv (MDE) tus xov tooj xa ntawv 651.582.8725 los email rau mde.assistance-compliance@state.mn.us	Ua kom tiav daim ntawv hais kom muaj kev kho ob tog lus thiab hais kom muaj kev hnov ob tog lus thiab xa daim ntawv no mus rau xeev Minnesota fab kev kawm ntawv (MDE). Koog tsev kawm ntawv los yeej hais tau kom muaj kev kho ob tog lus. Ceeb toom: Tsis tas muaj kev sawv cev hais plaub ntug, tab sis kev taw qhia los ntawm kws lij choj kuj yuav pab tau niam txiv rau kev sib kho plaub ntug. Koog tsev kawm ntawv yeej ib txwm muaj ib tug kws lij choj tuaj sawv cev hais.	Kev ua ntawv qog qhia txog qhov saib tsis taus yuav txawv ib qhov chaw rau ib qhov chaw. Koj muaj cuab kav ua daim ntawv qog qhia rau koj tus me nyuam koog tsev kawm ntawv, xeev Minnesota fab kev saib xyuas tib neeg txoj cai (Minnesota Department of Human Rights) hu yooj yim tias MDHR, los yog tseem fwm fab kev kawm ntawv qhov chaw saib xyuas kev muaj vaj huam sib luag (United States Department of Education Office for Civil Rights) hu yooj yim tias OCR.
Lub sijhawm teev cia	Qhov tau ua tsis raws cai li koj qog qhia no tshwm sim tau ib xyoo txwm nkaus rau hnuv MDE tau txais koj daim ntawv qog qhia	Koj yuav tsum ua daim ntawv qog qhia no hauv 2 xyoo txij hnuv uas koj paub los yog yuav tsum paub tias muaj txoj hau kev qog qhia no. Nyob hauv 15 hnuv thaum tau txais daim ntawv ceeb toom qog qhia lawm, koog tsev kawm ntawv yuav npaj lub rooj sib tham kho kom haum. Yog tias qhov qog qhia no daws tsis taus nyob hauv 30 hnuv txij thaum tau txais qhov qog qhia raws txoj cai, yuav tau pib teem lub sijhawm kom muaj kev hnov ob tog lus. Yog koj qog qhia kom muaj kev hnov ob tog lus ceev, lub rooj hnov ob tog lus no yuav tsum teem kom muaj nyob hauv 20 hnuv.	Yog koj tsis muaj cuab kav nrhiav tau koog tsev kawm ntawv tsab cai tsis pub muaj kev saib tsis taus thiab cov hau kev qog qhia hauv online, koj hu tau rau tus thawj coj koog tsev kawm ntawv seb puas muaj tsab cai no. Qhov ua ntawv qog qhia rau xeev Minnesota fab kev saib xyuas kev muaj vaj huam sib luag (MDHR), qhov saib tsis taus no yuav tsum yog tshwm sim tsis pub dhau ib xyoo. Qhov ua tau ntawv qog qhia rau tseem fwm fab kev saib xyuas kev muaj vaj huam sib luag yuav tsum yog qhov tshwm sim saib tsis taus thawg zaug nyob hauv 180 hnuv dhau los.
Tus muab kev txiav txim siab	Xeev Minnesota fab kev kawm ntawv qhov kev pab thiab ua raws cai	Yog tias kev cov nyom no daws tau nyob hauv lub rooj sib tham kho kom haum, ces tsuas yog cov niam txiv thiab koog tsev kawm ntawv tuaj koom xwb. Yog tias kev cov nyom no mus rau lub rooj hnov ob tog lus lawm, ces yuav muaj ib tug txiav txim plaub ntug tuaj ntawm xeev Minnesota qhov chaw saib xyuas hnov ob tog lus tuaj.	Hauv koog tsev kawm ntawv kuj muaj tus ua hauj lwm saib xyuas kev muaj vaj huam sib luag, tus saib kev qog qhia kev muaj vaj huam sib luag, tus tuav tshooj cai 9, los yog tus saib xyuas tsab cai hais txog tib neeg America muaj qhov tsis taus los yog tshooj cai 504. Hauv xeev Minnesota fab kev saib xyuas kev muaj vaj huam sib luag, yog tsis muaj qhov hais haum hauv kev xab thooj los yog rooj sib tham kho lus ces, yuav tau nce rau hauv tsev txiav txim plaub ntug thiab yuav raws li lawv txiav txim. Nyob hauv tseem fwm fab kev saib xyuas kev muaj cai sib luag, lawv yuav muab ib tug neeg tshawb xyuas coj los xyuas qhov qog qhia no tias yog li cas tiag.
Qhov tshwm sim	Nyob hauv 60 hnuv txij thaum xeev Minnesota fab kev kawm ntawv (MDE) tau txais koj daim ntawv qog qhia nrog rau tej qhov tsis pub ua ntau tshaj ntawd, MDE yuav tau muab kev txiav txim siab uas muaj kev kho kom ua raws txoj cai thiab xa mus qhia rau niam txiv thiab koog tsev kawm ntawv	Yog kev cov nyom no mus txog lub rooj hnov ob tog lus lawm, yuav muaj qhov hais tawm txog kev txiav txim siv tau raws cai nyob hauv 75 hnuv pib txij thaum hnuv tau ua ntawv qog qhia, tiam sis yuav ncuu tau lub sijhawm no mus yog muaj paus ntsis tsaus. Tom qab lub rooj hnov ob tog lus ceev lawm, yuav muaj kev txiav txim siab nyob hauv 10 hnuv li tsev kawm ntawv cov caij nyooob.	Qhov tshwm sim los ntawm ntau qhov chaw tshawb xyuas txog qhov qog qhia yuav sib txawv. Nrog koog tsev kawm ntawv, MDHR, los yog OCR tham kom paub ntau ntxiv.